

# MOBILE ACCESS APP



## We've Made Achieving an Engaged 'Touchless' Parking Experience Easier.

TIBA Parking Systems strives to constantly innovate to address market challenges and create value opportunities for our customers and their guests. As part of this commitment, we have addressed the market shift to deliver a more frictionless guest experience for parkers. Our technology team has responded with the TIBA Mobile Access App.

The Mobile Access App allows parkers to utilize Bluetooth technology to access parking facilities in a touchless, safe and secure manner. Using the app, parkers can simply download the TIBA Mobile Access App, tap their phones using Bluetooth connectivity to TIBA facility parking equipment, and seamlessly enter or exit parking facilities. No need to stop and scan badges or purchase tickets; simply enter, park and go.

A touchless and contact-free parking experience is becoming the standard for a safe and frictionless experience, and TIBA is pleased to deliver on this as part of our promise to deliver an Engaged Parking Experience.

## APPLICATIONS & USES



Mixed usage facilities



Municipal properties



Airports, other transport facilities



Shopping malls



Hotel, Valet, event operations



Residential, commercial complexes



Sport arenas, convention centers



University, medical campuses



\* Not all features are available or standard in all regions. Check with your local TIBA representative for availability.

## Why you and your guests will love TIBA Mobile Access

### Safe and Easy to Use

After downloading the TIBA Mobile Access App, guests can enjoy a completely frictionless experience from entry to exit, by simply pressing a button on their mobile device and completing the parking transaction in the contactless safety of their vehicle without ever having to roll down a window.

### Reliable

The TIBA Mobile App Access uses the same Bluetooth technology to connect devices as other systems people use every day. This proven technology has become a part of daily life that your guests have come to rely on.

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## Key Functionality

### Minimal Credentialing

TIBA Mobile Access App provides "Ticket in/Ticket out" and "Card in/Card out" functionality by using the mobile phone – no additional credentials are required.

### Full Management Visibility via TIBA SmartPark Platform

TIBA Mobile Access is fully integrated into the SmartPark cloud management platform for full admin capabilities as part of your overall PARCS management.

### Multi-Facility Access

Allow patrons with Mobile Access App to be a "contract" parker at one/more facilities and be a "transient" parker at other facilities – all with the same app and profile.

*TIBA Parking Systems is the leader of solutions for the parking and mobility industry. With the most advanced and flexible systems, TIBA products are simple, reliable and user-friendly. TIBA is wholly committed to an "Engaged Parking Experience" through a focus on superior products, providing the industry's most configurable solutions, and delivering a first-rate customer success partnership. TIBA's robust, scalable cloud architecture enables parking operators to leverage technology and market trends and unlock new revenue opportunity. TIBA serves parking operators and owners both directly and through an extensive network of value-added resellers. Visit [www.tibaparking.com](http://www.tibaparking.com) to learn more.*

### Streamlined Transactions and Operations

Bluetooth access allows more efficient transactions for parkers as they are able to enter and exit more quickly, thus minimizing bottlenecks at access points.

### Easy to Implement

TIBA Mobile Access capabilities are already built into every TIBA parking device, so it is just a matter of turning it on in your facility. No additional equipment purchase is required.

### "Light" App Experience

TIBA Mobile Access App only encrypts the phone number that downloads the app – does not require user to enter personal or payment data.

### Virtual Ticket Capabilities

If the parker's mobile number is not in the database, the "virtual ticket" is created. Same phone number at the exit calculates fee and allows payment at TIBA exit devices.

### TIBA eValidation Integration

eValidation includes "mobile number" field to allow electronic validations to be applied by entering the phone number used with the TIBA Mobile Access App.

Contact TIBA Parking Systems today at [www.tibaparking.com](http://www.tibaparking.com) or 866.901.8883.

We will work together with you to get started on your path to an easy, innovative approach to achieving the best possible Engaged Valet Parking Experience.



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